

BRAMS is mainly a Bulk Billing Practice, therefore we require your Medicare Number/Health Care card Number to always be current on our records.

Fees and charges for Private Medicals, Licencing, Insurance purposes, WorkSafe and similar do apply, and a sign is on display in the Waiting Room regarding these costs, Reception and GP's will also inform you of these costs in advance of your consultation.



Clinic on Wheels— alias-COW

When attending the clinic, please update our Receptionists with your current address, phone number, Medicare /Health Care Card numbers, and if you identify as Aboriginal and/or Torres Strait Islander.

As BRAMS is primarily funded to provide Primary Health Care to the Aboriginal and/or Torres Strait Islander peoples of Broome, we are currently unable to register any new clients who do not identify as Aboriginal and/or Torres Strait Islander.

As part of our commitment to Quality Improvement and accreditation we will occasionally Invite you to participate in a survey requesting your views of the practice. All surveys are confidential and assist us in improving our service delivery to you.

If at any time you wish to provide any feedback to us about the service we provide, please complete a Feedback Form which can be found in our Waiting Room or on our Website. We can assist you to fill out these forms if you need assistance and like your Medical Record, all communication is completely confidential. Alternately you can raise any concerns with the Health Quality & Complaints Commission by contacting:-

Health and Disability Services Complaints Office (HaDSCO)
on (08) 9323 0600 or **Freecall on 1800 813 583**

The **Privacy Act 1988** (Privacy Act) regulates the way individuals' personal information is handled.

BRAMS

BRAMS is incorporated with the Office of the Registrar of Aboriginal Corporations. The Registrar is an independent statutory office holder who administers the Corporations (Aboriginal and Torres Strait Islander) Act 2006 (CATSI Act). <http://www.oric.gov.au/>



BRAMS Information Brochure , v2,July 2018, VM.

BRAMS

**BROOME
REGIONAL
ABORIGINAL
MEDICAL SERVICE**
ABN23 750 533 168



OPENING HOURS

MON	TUES	WED	THUR	FRI	Week-end & After Hours
8.30	8.30	8.30	8.30	8.30	On-Call GP
3.30	3.30	3.30	3.30	3.30	
	Evening Clinics				Aged Care Facility
		Men 5.00pm 7.00pm			

For Emergencies or After Hours Care—please attend Broome Hospital in Robinson Street or call 000 for an Ambulance.

**2 Dora Street
PO Box 1879
Broome WA 6725
Tel: 08 9192 1338
FAX: 08 9192 1606
Website: brams.org.au
Email: reception@brams.org.au**

WELCOME TO BRAMS



BRAMS is a not-for-profit Aboriginal and Community Controlled Health Organisation (ACCHO) providing holistic, culturally safe health care to the Aboriginal and/or Torres Strait Islander peoples of Broome.

As an ACCHO, BRAMS has a Board of local Community members who provide Corporate Governance in guiding the CEO and the organization to meet the healthcare needs and goals of the Community.

BRAMS staffing consists of permanent male and female General Practitioners (GP's), Nurse Practitioners, Nurses, Aboriginal Health Workers/Practitioners, and Midwives,.

The Clinical staff are supported by Executive Administration and Administration staff including Receptionists, Field Officers and Drivers. BRAMS also has rotating GP Registrars, Medical /Nursing /AHW Students who are completing Training and Clinical Placements.

SERVICES

BRAMS Medical Clinic provides Walk-In appointments every day, specific GP's can be requested but order of being seen is time-based, except when a client triaged as an emergency. Some GP's do have the facility for booked appointments but these are negotiated on pre-determined days after 10.30am. Culturally Safe Men Only and Women Only Clinics are also held weekly.

The majority of pathology tests can be conducted at BRAMS, and clients are asked to return for results as results will not be provided over the phone. Recalls and reminders of follow-up care, appointments, and preventative care are mailed, with reminder calls the day before or day of required attendance. Clients needing urgent recall are phoned and/or picked up by Drivers/Field Officers.



BRAMS Family Centre aims to improve pregnancy outcomes of Indigenous mothers and their babies, by providing a culturally secure maternity service for Indigenous women, their partners, and families. It also focuses on working with families to achieve the best health and development outcomes for their children.

SERVICES & PROGRAMS

- * Primary Health Care
- * Preventative Screening for disease
- * Chronic Disease Management
- * Antenatal Care
- * Child Health
- Women's Health
- * Men's Health
- * Health Promotion
- * Tackling Smoking
- * Healthy Lifestyles
- * Safety & Wellbeing/Mental Wellbeing
- * Aged Care
- * Mobile Outreach Clinics
- * Visiting Audiologist, Dentist, Optometrist, Ophthalmologist, Physicians, Podiatrist, Dietitian, Diabetes Educator, Paediatricians Physiotherapist,

BRAMS is able to organize Interpreting Services for clients who do not speak English, or who are deaf and/or mute and require AUSLAN assistance, however the external providers of these services require advance booking of 2-3 days.